



Dolphin® 7850
Mobile Computer
Microsoft® Windows Mobile® 5.0



Quick Start Guide



Dolphin 7850 Quick Start Guide

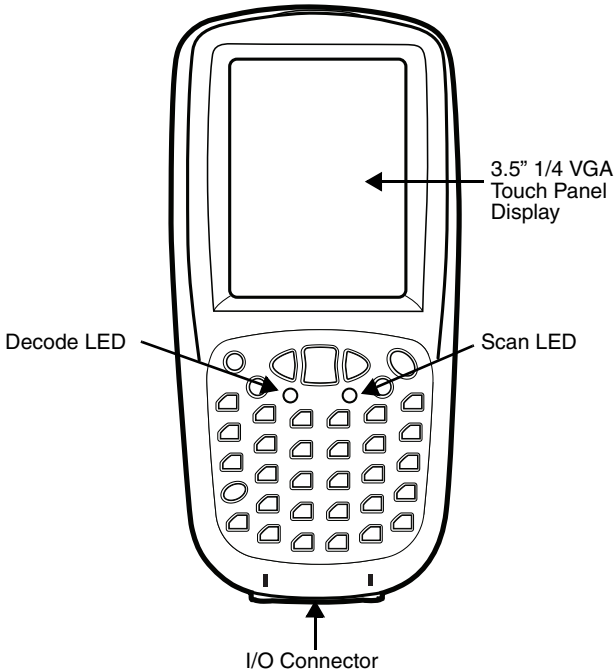
Out of the Box

Verify that the carton contains the following items:

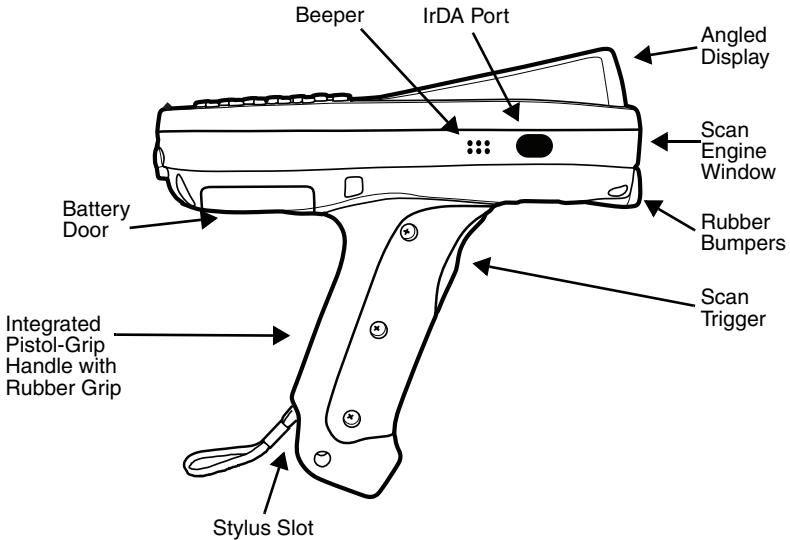
- Dolphin 7850 mobile computer (the terminal)
- Main battery pack (7.4v, Li-ion)
- Getting Started CD-ROM
- Dolphin 7850 Quick Start Guide

Note: Be sure to keep the original packaging in case you need to return the Dolphin terminal for service; see page 4.

Front Panel



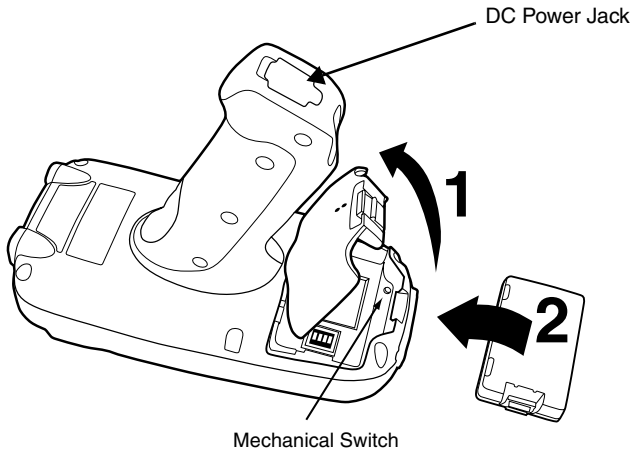
Side Panel



Step 1: Install the Main Battery Pack



Use only the Li-ion battery packs provided by Hand Held Products. The use of any battery pack not sold/manufactured by Hand Held Products in a Dolphin terminal will void your warranty and may result in damage to the Dolphin terminal or battery.



You must re-attach the battery door! The Dolphin terminal contains a mechanical switch that prevents the terminal from initializing unless the battery door is closed.

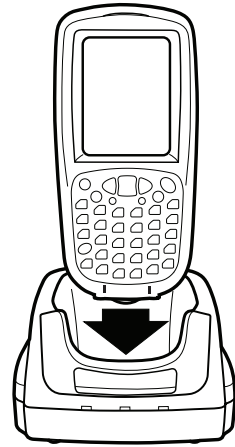
Step 2: Charge the Batteries

There are two types of battery power: the main battery pack and the backup battery located inside the terminal. The main battery pack powers the terminal and charges the internal backup battery.

Dolphin terminals ship with both batteries discharged of power. **Charge the main battery pack for a minimum of four hours before initial use!**

You can use one of the following charging peripherals:

- **Dolphin HomeBase** (shown right)
- **Dolphin ChargeBase**
- **Dolphin QuadCharger**
- **Dolphin Charge/Comm Cable**
- **Dolphin AC Adapter Cable**



Dolphin HomeBase



Use a Dolphin 7850 peripheral and the power cables provided by Hand Held Products. Use of peripherals or cables not sold/manufactured by Hand Held Products will void the warranty and may damage the terminal.

Step 3: Boot the Terminal



The terminal begins booting as soon as power is applied and runs by itself. Do NOT press any keys or interrupt the boot process.

When the boot process is complete, the Today screen appears and the terminal is ready for use.

Resetting the Terminal

There are two ways to reset the terminal: a soft reset and a hard reset.

Soft Reset: Press and hold the Red  + ESC  keys for approximately five seconds.
A soft reset restarts the terminal without erasing RAM data.

Hard Reset: Press and hold the Red  + TAB  keys approximately five seconds.
A hard reset re-initializes the terminal.

User Documentation

For more information about using the Dolphin terminal, refer to the Dolphin 7850 Series User's Guide, which can be downloaded from www.handheld.com.

Technical Assistance

If you need assistance installing or troubleshooting, please call your Distributor or the nearest Hand Held Products technical support office:

North America/Canada

Telephone: (800) 782-4263
Fax number: (315) 554-6705
E-mail: natechsupport@handheld.com

Latin America

Telephone: (803) 835-8000
Telephone: (800) 782-4263
E-mail: latachsupport@handheld.com

Brazil

Telephone: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
E-mail: brsuporte@handheld.com

Mexico

Telephone: (803) 835-8000
E-mail: latachsupport@handheld.com

Europe, Middle East, and Africa

Telephone: +31 (0) 40 7999 393
Fax: +31 (0) 40 2425 672
E-mail: eurosupport@handheld.com

Asia Pacific

Telephone - Hong Kong: +852-3188-3485 or 2511-3050
Telephone - China: +86 21 6361 3818
E-mail: aptechsupport@handheld.com

Japan

Telephone: +813 5770-6312
E-mail: aptechsupport@handheld.com

Malaysia

Telephone: +603-6201-7020
E-mail: aptechsupport@handheld.com

Online Technical Assistance

You can also access technical assistance online at www.handheld.com.

Product Service and Repair

Hand Held Products provides service for all its products through service centers throughout the world. To obtain warranty or non-warranty service, return the unit to Hand Held Products (postage paid) with a copy of the dated purchase record attached. Contact the appropriate location below to obtain a Return Material Authorization number (RMA #) before returning the product.

North America

Telephone: (800) 782-4263
Fax: (803) 835-8012
E-mail: naservice@handheld.com

Latin America

Telephone: (803) 835-8000
Telephone: (800) 782-4263
Fax: (239) 263-9689
E-mail: laservice@handheld.com

Brazil

Telephone: +55 (21) 2178-0500
Fax: +55 (21) 2178-0505
E-mail: brservice@handheld.com

Mexico

Telephone: +52 (55) 5203-2100
Fax: +52 (55) 5531-3672
E-mail: mxservice@handheld.com

Europe, Middle East, and Africa

Telephone: +31 (0) 40 2901 633
Fax: +31 (0) 40 2901 631
E-mail: euservice@handheld.com

Asia Pacific

Telephone: +852-2511-3050
Fax: +852-2511-3557
E-mail: apservice@handheld.com

Japan

Telephone: +813-5770-6312
Fax: +813-5770-6313
E-mail: apservice@handheld.com

Online Product Service and Repair Assistance

You can also access product service and repair assistance online at www.handheld.com.

Limited Warranty

Hand Held Products, Inc. ("Hand Held Products") warrants its products to be free from defects in materials and workmanship and to conform to Hand Held Products' published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than Hand Held Products or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by Hand Held Products for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to Hand Held Products's factory or authorized service center for inspection. No product will be accepted by Hand Held Products without a Return Materials Authorization, which may be obtained by contacting Hand Held Products. In the event that the product is returned to Hand Held Products or its authorized service center within the Warranty Period and Hand Held Products determines to its satisfaction that the product is defective due to defects in materials or workmanship, Hand Held Products, at its sole option, will either repair or replace the product without charge, except for return shipping to Hand Held Products.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

HAND HELD PRODUCTS' RESPONSIBILITY AND PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT. IN NO EVENT SHALL HAND HELD PRODUCTS BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND, IN NO EVENT, SHALL ANY LIABILITY OF HAND HELD PRODUCTS ARISING IN CONNECTION WITH ANY PRODUCT SOLD HEREUNDER (WHETHER SUCH LIABILITY ARISES FROM A CLAIM BASED ON CONTRACT, WARRANTY, TORT, OR OTHERWISE) EXCEED THE ACTUAL AMOUNT PAID TO HAND HELD PRODUCTS FOR THE PRODUCT. THESE LIMITATIONS ON LIABILITY SHALL REMAIN IN FULL FORCE AND EFFECT EVEN WHEN HAND HELD PRODUCTS MAY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH INJURIES, LOSSES, OR DAMAGES. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof.

Hand Held Products, Inc. extends these warranties only to the first end users of the products. These warranties are non-transferable.

The limited duration of the warranty for the Dolphin 7850 is as follows:

- Terminals with an integrated imager are covered by a two-year limited warranty.
- Dolphin HomeBase, Dolphin QuadCharger, Dolphin ChargeBase, and Dolphin Mobile Charger are covered by a one-year limited warranty.

Use of any battery not sold/manufactured by Hand Held Products may damage the terminal and/or the battery and will void the warranty. Batteries returned to Hand Held Products in a reduced state may or may not be replaced under this warranty. Battery life will be greatly increased when following the battery instructions in the Dolphin 7850 User's Guide.

Use only power adapters approved for use by Hand Held Products. Failure to do so may result in improper operation or damage to the unit and will void the warranty.

Use of any peripheral not manufactured/sold by Hand Held Products will void the warranty. This includes but is not limited to: cables, power supplies, cradles, and docking stations.





Disclaimer

Hand Held Products, Inc. ("Hand Held Products") reserves the right to make changes in specifications and other information contained in this document without prior notice, and the reader should in all cases consult Hand Held Products to determine whether any such changes have been made. The information in this publication does not represent a commitment on the part of Hand Held Products.

Hand Held Products shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the furnishing, performance, or use of this material.

This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of Hand Held Products.

© 2007 Hand Held Products, Inc. All rights reserved.

Web Address: www.handheld.com

Trademarks

Dolphin, Dolphin RF, HomeBase, Mobile Base, and QuadCharger are trademarks or registered trademarks of Hand Held Products, Inc.

Microsoft, Windows, Windows Mobile, Windows CE, Windows NT, Windows 2000, Windows ME, Windows XP, ActiveSync, Outlook, and the Windows logo are trademarks or registered trademarks of Microsoft Corporation.

Other product names mentioned in this manual may be trademarks or registered trademarks of their respective companies and are the property of their respective owners.

Hand Held Products, Inc.
700 Visions Drive
P.O. Box 208
Skaneateles Falls, NY 13153-0208